

# Lady@OUT

We now offer ladies even more with Lady@OUT – an innovative insurance product, designed exclusively for our female clients.



You always get something out.

car & home

08 600 60 000 | [outsurance.co.za](https://outsurance.co.za)

OUTsurance is a licensed financial services provider.

## HANDYMAN@OUT

Although OUTsurance already caters for most emergency situations through Help@OUT emergency home and roadside assistance, we know that there are still those odd jobs around the house you might need a hand with (like hanging a painting for example). OUTsurance will pay the call-out fee and one hour's labour for a handyman to assist you. The costs for materials, parts and additional labour are not included. The annual limit for this benefit is a maximum of three occasions, or a cost of R2 000 - whichever happens first. Our handymen can help you out with repairs, maintenance, installations, plumbing, decorating, etc.

## SPA TREATMENT FOLLOWING CERTAIN CLAIMS

We know how stressful a vehicle accident, hijacking or burglary can be - that's why OUTsurance will treat you to a spa voucher following a valid burglary, vehicle accident, theft or hijack claim.

## TRIP MONITORING

With this benefit you simply give us a call when you need your trip to be monitored within the borders of South Africa. Depending on the length of the trip, we can call you every 30 or 60 minutes. Should we lose contact with you during your trip, we will get in touch with your next of kin or whomever you specified - if you so choose - as well as an approved towing operator. We will inform them of your planned route together with your last known location.

## GROCERIES STOLEN FROM YOUR VEHICLE

Just done your monthly shopping and your car got stolen or broken into? OUTsurance will pay up to R2 000 for groceries stolen from your vehicle. This benefit is limited to three incidents per year and there must be visible signs of forced entry.

## ADDITIONAL SECURITY FOLLOWING A BREAK-IN

Following a break-in where your home's security devices were compromised, we will send out a guard to protect your family for the duration of 12 hours.

## HANDBAG COVER

Should you be so unfortunate to be the victim of a smash and grab or mugging incident and your handbag is stolen in the process, OUTsurance will replace your handbag and the goodies (excluding cash) inside for up to R5 000 (limited to R1 500 per item).

In addition to this, we will pay for the replacement of your personal documents such as your ID, driver's license, passport, bank cards etc. up to the value of R2 000. This is just another way how OUTsurance gets you back on your feet as soon as possible.

## MEDICAL, TRAUMA, HIV CARE AND LEGAL ASSISTANCE

When you take out Lady@OUT cover, you will have access to emergency medical assistance, legal assistance, as well as trauma and HIV care. It is a phone advice line covering you for any of the following services anywhere in South Africa:

### Medical assistance:

- Advice for any medical/trauma emergency
- Referrals to medical practitioners and facilities
- Refundable hospital admission deposit up to R5 000
- Medical emergency response and transportation (excluding inter-hospital transfers)
- Despatch of doctor and/or essential medicine
- Escorted return of minors if hospitalised outside your city or town.

### Trauma care:

Telephonic counselling and support as well as three face-to-face counselling sessions per incident.

### HIV care:

- Blood tests at time of event and again at six weeks and at three months
- Three-day starter pack of anti-retroviral treatment
- Medication to prevent sexually transmitted diseases.

### Legal assistance:

- Telephonic legal advice and assistance with legal documentation, e.g. wills and contracts.