

# Buddy@OUT

Buddy@OUT is an OUTsurance initiative where we - together with Good Fellas - help you get home safely after you've enjoyed a few alcoholic drinks where you may be over the legal blood alcohol limit. As a member, you have a personal driver at your disposal, enabling you to enjoy yourself responsibly.



You always get something out.

personal & business

08 600 60 000 | [outsurance.co.za](https://outsurance.co.za)

OUTsurance is an authorised financial services provider.

## HOW DOES BUDDY@OUT WORK?

**After activating your membership via our call centre, it is as easy as:**

1. Phoning Good Fellas on 0861 433 552 when you are ready to leave.
2. Your Buddy@OUT driver will arrive while you finish your last drink (approximately 45 minutes).
3. You will be driven home safely in your own OUTsured vehicle.
4. The driver will be collected by a Good Fellas support driver. If you would like to stipulate your time of collection, you need to pre-book your driver by calling Good Fellas at least two hours in advance. You should be at the stipulated meeting point at the agreed time as the Buddy@OUT driver will only be able to wait for you for a maximum of ten minutes.

## WHAT DOES IT COST?

- A monthly subscription fee of R20.
- The current Good Fellas rate per km. A minimum trip charge equivalent to 15 km is charged for trips of less than 15 km.
- The trip charge is either debited to your account or charged to your credit card by Good Fellas.
- No cash is required to be paid to the Buddy@OUT driver other than a tip, if you feel the service was deserving of one.

## OTHER BUDDY@OUT BENEFITS

- OUTsurance uses Good Fellas to provide the Buddy@OUT service. They are the only national, subscription-based driver service that provides a socially responsible and hassle-free alternative to driving under the influence of alcohol.
- A Good Fellas support driver ensures that the Buddy@OUT driver is transported to and from your collection and drop-off points.
- The Good Fellas support driver plus the Buddy@OUT driver offer increased security for those who arrive home late at night.
- Good Fellas drivers are tracked using a mobile satellite tracking system. This provides an up-to-the-minute visual of the movements for the duration of the shift enabling Good Fellas to provide accurate timings and excellent security benefits.

## FREQUENTLY ASKED QUESTIONS

**Why should I join Good Fellas through OUTsurance?**

- As an OUTsurance client you are offered an amazing 70% discount on your Good Fellas monthly subscription fee.

**Will using Buddy@OUT affect my premium?**

- Using Buddy@OUT will not affect your premium. In fact, we encourage you to use Buddy@OUT as often as you feel you may need it.

**Can I drop my friends off along the way?**

- Yes, please make sure that the Good Fellas call centre has the respective drop off addresses at the time of your booking. You will be charged for the round trip.

**Am I charged for cancelled call-outs?**

- A minimum journey fee applies to cancellations that are cancelled within one hour of the agreed collection time.

**Can you take me home if I do not have my vehicle with me?**

- No, the Buddy@OUT driver will only take you home in your OUTsured vehicle.

**How do I order a driver after 2am?**

- The Good Fellas call centre closes at 2am. You therefore need to place your call request prior to 2am to book your Buddy@OUT driver for any time thereafter.

**In which cities can I use the Buddy@OUT service?**

- Buddy@OUT currently only operates in the greater metropolitan areas of Johannesburg, Pretoria, Cape Town, Durban, East London, and Port Elizabeth.

**When can I not use Buddy@OUT?**

- If your OUTsurance premium, including your Buddy@OUT monthly subscription fee has not been paid, you will not be able to use the service.