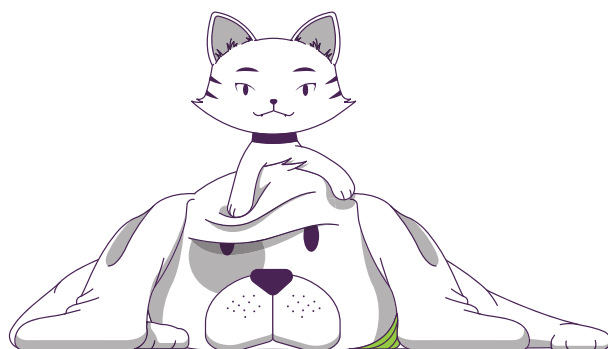




Pet

Petshop  
science



Terms and conditions

## Petshop Science Free Accidental Cover

These terms and conditions shall apply to anyone enrolled in the Petshop Science Free Accidental cover offering.

### 1. General rules of this benefit

- Opting in for Petshop Science Free Accidental Cover constitutes acceptance of these Terms and Conditions.
- Opting in for Petshop Science Free Accidental Cover also constitutes acceptance of the conditions set out in the policy document available at [OUTsurance and Petshop Science | Policy Wording](#).
- The benefit is only available to Petshop Science clients who meet the qualifying criteria set out below and who successfully opt in for the Petshop Science Free Accidental Cover benefit.
- The benefit is limited to cover for one pet per person per month.
- This benefit is limited to cover for dogs or cats only.
- All participants must be 18 years or older.
- Upon qualification for the Petshop Science Free Accidental Cover, the cover will commence on the 1st day of the following month and will be valid for that calendar month.
- Petshop Science clients who are not existing OUTsurance Pet, Checkers Pet or Petshop Science Pet insurance clients and who successfully qualify for the Petshop Science Free Accidental Cover will receive one month's free accidental cover offered by OUTsurance.
- The details of the cover will be set out in the policy wording provided via SMS and/or Email at the start of the benefit month.
- Should the qualifying client be an existing OUTsurance Pet, Checkers Pet or Petshop Science Pet insurance client, the client will receive a once off discount of R50 on their next premium collection, per qualifying month, on their existing pet insurance policy.
- OUTsurance may refuse to provide the Petshop Science Free Accidental Cover to the participant if they are unable to verify any information provided by the participant.
- Any incorrect information, material misrepresentation, misdescription or non-disclosure will affect the validity of the policy.
- Clients remain liable for an excess amount of R900 in the event of a claim.
- All client queries will be handled by Petshop Science and claims will be reported on the Petshop Science WhatsApp channel. Once a claim has been registered, OUTsurance will contact the client to validate the claim.
- The client accepts that OUTsurance can communicate with the participant via telephonic or electronic communication, which shall include e-mail and SMS, for any purpose related to the Petshop Science Free Accidental Cover.
- OUTsurance reserves the right to restrict this benefit or refuse to provide cover to any Petshop Science client in the event of any abuse or misuse of this promotional benefit.

## 2. How to qualify and take up cover

- The client needs to be a fully registered Shoprite Xtra Savings client.
- Opt-in through the Petshop Science WhatsApp channel and register the pet to which the cover will apply.
- Swipe your Shoprite Xtra Savings Card at any Petshop Science store or purchase items with the PetShop Science badge on the Checkers Sixty Sixty app and spend R1 000 in a month to qualify.
- OUTsurance will send the client upon successful qualification and after completing the opt-in process, the confirmation of cover and a link to the policy document via SMS and/or email on the day that the free cover commences.

## 3. Indemnity

- OUTsurance Group Limited and all subsidiaries, its directors, members and employees are indemnified against any loss or damage, whether direct, indirect, consequential, or otherwise, arising from any cause whatsoever which may be suffered by the clients receiving this benefit.
- All information (including these rules) relating to this benefit that are shared via SMS and/or email or published on the OUTsurance or Checkers website or Checkers App will form part of the terms and conditions of benefit.

## 4. Protection of Information

- By participating in this benefit, the Petshop Science client **consents** to OUTsurance processing their personal information for the purpose of this promotion, including providing the benefit and administering this benefit at claim stage.
- OUTsurance acknowledges its obligations to comply with the provisions of the Protection of Personal Information Act 4 of 2013 (POPI Act) in so far as it relates to providing, processing, safeguarding the personal information from any unauthorised use, storing, sharing, retaining and use of personal information in terms of this benefit.
- For clarity, the definition of "personal information" shall bear the same meaning as assigned to it in terms of the POPI Act.
- For more information relating to our privacy policy, we request that you visit our website page [OUTsurance | Personal information Privacy Policy](#).

OUTsurance is a licensed insurer and FSP. Please note that the Terms and Conditions must be read in conjunction with the terms set out in the policy wording and schedule takes precedence and are binding on the parties. Limits apply.