



We now offer ladies even more with Lady@OUT – an innovative insurance product, designed exclusively for our female clients.

Handyman@OUT

Although OUTsurance already caters for most emergency situations through Help@OUT emergency home and roadside assistance, we know that there are still those odd iobs around the house vou might need a hand with (hanging a painting, for example). OUTsurance will pay the call-out fee and one hour's labour for a handyman to assist you. The costs for materials, parts and additional labour are not included. The annual limit for this benefit is a maximum of three occasions, or a cost of R2 000 whichever happens first. Our handymen can help you out with repairs, maintenance, installations. plumbing, decorating, etc.

Trip monitoring

With this benefit you simply give us a call when you need your trip to be monitored within the borders of South Africa. Depending on the length of the trip, we can call you every 30 or 60 minutes. Should we lose contact with you during your trip, we will get in touch with your next of kin or whomever you specified - if you so choose - as well as an approved towing operator. We will inform them of your planned route together with





Spa treatment following certain claims

We know how stressful a vehicle accident, hijacking or burglary can be - that's why OUTsurance will treat you to a spa voucher following a valid burglary, vehicle accident, theft or hijack claim.



Groceries stolen from your vehicle

Just finished your monthly shopping, only to have your car stolen or broken into? OUTsurance will pay up to R2 000 for groceries stolen from your vehicle. This benefit is limited to three incidents per year and there must be visible signs of forced entry.



Handbag cover

Should you be the unfortunate victim of a smash-and-grab or mugging incident, having your handbag stolen, OUTsurance will replace your handbag and the goodies (excluding cash)

inside for up to R5 000 (limited to R1 500 per item).

In addition to this, we will pay for the replacement of your personal documents such as your ID, driver's license, passport, bank cards etc. up to the value of R2 000. Just another way that OUTsurance gets you back on your feet as soon as possible.

Additional security following a break-in

Following a break-in where your home's security devices were compromised, we will send out a guard to protect your family for the duration of 12 hours.



Medical, trauma, HIV care and legal assistance

When you take out Lady@OUT cover, you will have access to emergency medical assistance, legal assistance, as well as trauma and HIV care. It is a phone advice line covering you for any of the following services anywhere in South Africa:

Medical assistance:

- Advice for any medical/ trauma emergency
- Referrals to medical practitioners and facilities
- Refundable hospital admission deposit up to R5 000
- Medical emergency response and transportation (excluding interhospital transfers)

- Dispatch of doctor and/ or essential medicine
- Escorted return of minors if hospitalised outside your city or town.

HIV care:

- Blood tests at time of event and again at six weeks and at three months
- Three-day starter pack of anti-retroviral treatment

 Medication to prevent sexually transmitted diseases.

Trauma care:

 Telephonic counselling and support, as well as three face-to-face counselling sessions per incident.

Legal assistance:

 Telephonic legal advice and assistance with legal documentation, e.g. wills and contracts.

