Buddy @OUT

getting you and your car home safely

operated by Good Fellas

Buddy@OUT is an OUTsurance initiative where we – together with Good Fellas - help you get home safely after you've enjoyed a few alcoholic drinks and could therefore be over the legal blood alcohol limit. As a member, you have a personal driver at your disposal, enabling you to not only enjoy yourself, but to do so responsibly.

How does Buddy@OUT work?

After signing up for membership, it is as easy as:

1. **Phone Good Fellas on 0861 433 552 when you are ready to leave.**
2. **Your Buddy@OUT driver arrives while you finish your last drink (approximately 45 minutes).**
3. **He drives you home safely in your own OUTsured motor car.**
4. **He says goodbye and is collected by a support staff member.**

*If you would like to stipulate your time of collection, you are required to pre-book your driver by calling Good Fellas at least 2 hours in advance. You should be at the stipulated meeting point at the time agreed as the Buddy@OUT driver will only be able to wait for you for 10 minutes before moving on.

What does it cost?

- Your monthly subscription fee of R20.
- The prevailing Good Fellas rate per kilometre. A minimum trip charge equivalent to 15 kilometres is charged for trips of under 15 kilometres.
- The trip charge is either collected from your account or charged to your credit card by Good Fellas. No cash is required to be paid to the Buddy@OUT driver other than a tip if you feel the service was deserving of one.

Frequently asked questions

- **Why should I join Good Fellas through OUTsurance?**
  As an OUTsurance client you are offered an amazing 70% discount on your Good Fellas monthly subscription fee.
- **Will using Buddy@OUT affect my facility?**
  We encourage you to use Buddy@OUT as often as you feel you may need it. For this reason it will not affect your facility or your premium.
- **Can I drop my friends off along the way?**
  Yes, ensure the Good Fellas call centre has the drop off addresses at the time of booking your call. You will be charged for the round trip.
- **Am I charged for cancelled call-outs?**
  A minimum journey charge applies to cancellations which are cancelled within 1 hour of the agreed collection time.
- **Can you take me home if I do not have my vehicle with me?**
  No, the Buddy@OUT driver will only take you home in your OUTsured motor car.
- **How do I order a driver after 2am?**
  The Good Fellas call centre closes at 2am. You need to place your call request prior to 2am to order your Buddy@OUT driver thereafter.
- **In which cities can I use the Buddy@OUT service?**
  Buddy@OUT currently only operates in the greater metropolitan areas of Johannesburg, Pretoria, Cape Town, Durban, East London & Port Elizabeth.
- **When can I not use Buddy@OUT?**
  If your OUTsurance premium including your Buddy@OUT monthly subscription fee has not been paid, you will not be able to use the service.

Other Buddy@OUT facts & benefits

- OUTsurance uses Good Fellas to provide the Buddy@OUT service. They are the only national, subscription based driver service that provides a socially responsible and hassle-free alternative to driving under the influence of alcohol.
- A Good Fellas support driver ensures the Buddy@OUT driver is transported to and from your collection and drop-off points.
- Attendance therefore by two Good Fellas staff members offers increased security for those that are uncomfortable in arriving at home late at night.
- Good Fellas drivers are tracked using a mobile satellite tracking system. This provides an up to the minute visual of the movements for the duration of his shift enabling Good Fellas to provide accurate timings and excellent security benefits.

For more information, please call OUTsurance Client Care on 08 600 70 000

OUT SURANCE

YOU ALWAYS GET SOMETHING OUT

08 600 60 000

Please visit our website at www.outsurance.co.za

OUTsurance is an authorised financial services provider

Buddy @OUT

kry jou en jou motor veilig tuis...

In samewerking met Good Fellas

Buddy@OUT is 'n OUTsurance diens wat ons in samewerking met Good Fellas aan ons kliënte beskikbaar stel. Dis vir ons belangrik om jou en jou motor veilig tuis te kry nadat jy 'n paar drankies geniet het en moontlik oor die wettige bloed-alkohol vlak kan wees. As 'n lid het jy 'n persoonlike bestuurder tot jou beskikking wat beteken dat jy nie net jouself kan geniet nie, maar dit ook verantwoordelik kan doen.

Hoe werk Buddy@OUT?

Nadat jy by die diens aangesluit het, is dit so maklik soos:

1) **Bel Good Fellas by 0861 433 552 wanneer jy reg is om jou bestemming vir die aand te verlaat.**
2) **Jou Buddy@OUT bestuurder arriveer terwyl jy jou laaste drankie geniet (ongeveer 45 minute).**
3) **Hy bestuur jou motor wat deur OUTsurance verseker is sodat jy veilig tuis kan kom.**
4) **Hy groet en word deur 'n ander Good Fellas werknemer opgelaai.**

*As jy jou oplaaityd wil spesifiseer, word dit van jou verwag om vooraf te bespreek deur Good Fellas ten minste 2 ure voor die tyd te bel. Jy moet by die bepaalde ontmoetingsplek op die afgespreekte tyd wees. Die Buddy@OUT bestuurder kan net 10 minute vir jou wag voordat hy/sy na die volgende kliënt sal gaan.

Wat kos dit?

- Jou maandelikse intekenfooi wat R20 beloop.
- Die heersende Good Fellas fooi per kilometer. 'n Minimum reiskoste van 15km word vir afstande korter as 15km gehef.
- Die reiskoste word van jou bankrekening verhaal óf jy kan Good Fellas per kredietkaart betaal. Geen kontant word deur die Buddy@OUT bestuurder verhaal nie; behalwe as jy voel dat die goeie diens wat gelewer is 'n footjie verdien.

Algemene vrae

- **Hoekom moet ek deur OUTsurance by Good Fellas aansluit?**
  As 'n OUTsurance kliënt, kwalifiseer jy vir 'n ongelooflike afslag van 70% op die Good Fellas maandelikse intekenfooi.
- **Sal die gebruik van Buddy@OUT my fasiliteit beïnvloed?**
  Ons moedig jou aan om Buddy@OUT so gereeld as wat jy dit sou nodig kry, te gebruik. Om hierdie rede sal die gebruik van die diens nie jou fasiliteit of premie beïnvloed nie.
- **Kan ek ook my vriende oppad by hulle huise aflaai?**
  Ja, die inbelsentrum moet net die adresse van jou vriende hê wanneer jy bel om te bespreek. Jy sal vir die hele roete moet betaal.
- **Moet ek betaal as ek 'n bespreking kanselleer?**
  'n Minimum reiskoste word op kansellasies wat minder as 'n uur voor die afgespreekte tyd gemaak word, gehef.
- **Kan julle my huis toe neem as ek nie my motor by my het nie?**
  Nee, die Buddy@OUT bestuurder kan jou net huis toe neem in jou eie motor wat by OUTsurance verseker is.
- **Hoe maak ek 'n afspraak na 2vm?**
  Die Good Fellas inbelsentrum sluit 2vm. Jy moet jou bespreking voor 2vm maak om 'n bestuurder daarna te bespreek.
- **In watter stede kan ek van die Buddy@OUT diens gebruik maak?**
  Buddy@OUT is tans net in die groter metropolitaanse gebiede van Johannesburg, Pretoria, Kaapstad, Durban, Oos-Londen en Port Elizabeth beskikbaar.
- **Wanneer kan ek nie van Buddy@OUT gebruik maak nie?**
  Indien jou OUTsurance versekeringspremie sowel as die Buddy@OUT maandelikse intekenfooi nie betaal is nie, sal jy nie van hierdie diens gebruik kan maak nie.

Ander Buddy@OUT feite & voordele

- OUTsurance gebruik Good Fellas om die Buddy@OUT diens te lewer. Hulle is die enigste nasionale intekenaar-gebaseerde bestuurdersdiens wat 'n sosiaal verantwoordelike en moeitevrye alternatief vir bestuur onder die invloed van alkohol bied.
- Good Fellas verskaf 'n tweede bestuurder sodat jou Buddy@OUT bestuurder na en van die op- en aflaaipunte vervoer kan word.
- Jy kry dus die ondersteuning van twee Good Fellas werknemers om aan jou verhoogde veiligheid te bied – veral vir diegene wat ongemaklik daarmee is om laataand tuis te arriveer.
- Die Good Fellas bestuurders word deur 'n mobiele satellietstelsel gemonitor. Dit verseker 'n in-tyd beeld van die bewegings van die bestuurder terwyl hy/sy aan diens is en stel Good Fellas sodoende in staat om akkurate tydskattings en uitstekende veiligheidsvoordele te bied.

Vir meer inligting, skakel OUTsurance Kliëntediens by 08 600 70 000

OUTSURANCE

WAAR JY ALTYD IETS UITKRY

08 600 60 000

Besoek ons webwerf by www.outsurance.co.za

OUTsurance is 'n gemagtigde finansiële-diensverskaffer